Findings by theme and activity

		In-class Wants & Needs 16-Apr-08	Trent Interview 17-Apr-08	Wants & Needs 7-May-08	Cognitive Walkthrough 7-May-08	Heuristic Evaluation 14-May-08	Usability Evaluation 28-May-08
TERM EDITING	**enter terms**		enter raw terms	specify relationships when term harvesting, reduce typing, auto-completion, spelling suggestions, less cut/paste			singly, or through a "quick add" feature, import through a spreadsheet
	delete terms					both single and mass deletion	scary operation, should support both single and mass deleting
	term properties	times found in sources	scope notes, definitions	found in document count, facet			
	apply tags to terms	represent concepts		for source document			
TERM RELATIONSHIPS	**search and browse**	combines facets, pivot table		by category, recent search history, popular search terms, show duplicate terms		provide more search methods	search terms or search application as a whole?
	term sorting	sort by alphabetical, geographically, time, popularity, etc.		by facets		custom sorting/display (by relevance)	incorporate colors to support sorting of broad concepts through visual "coding"
	graphical sorting			drag and drop into "buckets", visual "card sort" of terms, Visio-like			drag and drop in hierarchy list or in chunks from one part of hierarchy to another
	customized user views	apply own view or context	output to MS Word, web pages	hierarchical, associative (tag clouds), word map		collapsible term lists, open terms in new windows	edit terms in one window while viewing schedule in another window, modifiable interface controlled by admin options
	schedules		generate reports: alpha & classified schedules			linked A-Z list	split out schedules separately in menu, sort within schedules in several ways

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LAYOUT AND NAVIGATION	**inconsistent with expected behavior**				didn't follow conventions	missing "undo", alphabetical schedule has slow load time	need feedback and confirmation after performing tasks
	confusing terminology				names of tools and features unclear	"close all", "permalink", "close others", "done", "permaview", "view", "jump", "backstage", "orphans", "tiddler"	"error checking", "build", "save locally" vs "save to server", "track changes", "delete"
	location of functions					"close all", sidebars & toolbars, "close", "jump", "logout", "status"	suggest separate toolbar for all modify terms functions
	hidden features				hidden features	minimalist style obscures functionality	
	lack of help	links to more information	link to ANSI/NISO, textbooks		no help or guidance	no documentation, should target (2): admin and thesaurus builders	move glossary to side navigation
GROUP WORK	**tracking changes**		distributed and concurrent editing				annotate terms with comments, accept/modify changes made by other team members
	error checking						need to check work after changes
	saving work						would save work frequently, save to server expected more reliable, suggest automatic backup/save feature